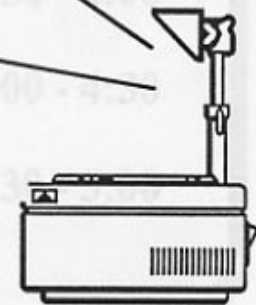# OPERATIONS REVIEW

for the

**Six Sigma Research Institute
Motorola University
Motorola, Inc.**

May 1, 1991

Highlights of Institute Accomplishments & Activities

Dr. Mikel Harry

May 1, 1991

Six Sigma Research Institute, Motorola University

SSRI Projects

- Six Sigma Encyclopedias
- Six Sigma Handbooks
- Joint Publication
- Software Development
- Instructional Shell Design and Development
- Six Sigma Blackbelt Training and Certification
- Six Sigma Black Box Simulator
- Model Factory Implementation
- SSRI Market Development
- Research and Development
- Automated Administration
- Six Sigma Theory and Practice Video Tapes
- Six Sigma Strategic Planning and Development

Six Sigma Research Institute, Motorola University

Research and Development (cont'd)

- Authoring process currently on schedule

- Process characterization pilot course completed

- Process characterization software completed

- SSQC software completed

- Chaos symposium w/ Dr. Michael Barnsley successful

- "Black Belt" committee formed

Six Sigma Research Institute, Motorola University